

November IT Security Star

Congratulations to Tim Thurston for being November's IT Security Star. Tim was the winner of a \$20 bookstore gift card for forwarding a suspicious looking email to itsecurity@selkirk.ca. Tim included all sorts of good reasons why he felt it to be suspicious.

IT Services Management Team Update

We are pleased to announce some changes to the IT Services management team. Marianne Walsh has returned to our department and is joining Marco Biermann in the IT Manager role. They will share leadership responsibilities across the department while we continue our search for an IT Director. Marco is now the Manager for Technology Operations. This includes responsibility for all core infrastructure and platforms. Marianne is the Manager for Technology Service Delivery. This includes responsibility for service desk, business applications, and project initiation.

Please feel free to reach out to either Marianne (mwalsh@selkirk.ca) or Marco (mbiermann@selkirk.ca) if you have any further questions related to IT related topics or their specific roles.

Need Free Antivirus Protection?

Sophos Home Free Antivirus protection offers an impressive list of features including Malware protection, Parental control and remote management. Sophos is available for Windows and Macs as well as mobile devices running on iOS and Android. Sophos Home Free can protect up to three devices at once while using a friendly and intuitive interface. To get yours, go to: <https://home.sophos.com/en-us/download-antivirus-pc.aspx>

Watch Out for Holiday Scams

Tis the season to be jolly! Unfortunately, the holidays are not a time of rest for scammers and with all of the distractions. They target people hoping that they will be too busy to notice the red flags of a possible scam.

Be alert this holiday season for the following scams:

Holiday Phishing Cons: Beware of emails pretending to be from business like UPS, FedEx or major retailers

"Dear Santa: scams: Con artists are in the market to steal credit card information and the personal information from children.

Fake Data Breach Claims: Scammers will call pretending to be retailers asking for personal information to "sort things out". If you are unsure, call the company's customer service number directly.

Identity Theft and ATM skimmers: Don't let yourself get bogged down in purchases or lose track of your wallet. Know where your credit and debit cards are at all times and cover the keypad when entering your PIN numbers.



Project Aurora & Direct Deposit information

A phishing email has been making the rounds asking users to update their direct deposit information. There has been some uncertainty in legitimacy due to close timing related to the Project Aurora Payroll go-live dates. These emails are not legitimate and Selkirk College does will not ask employees to update direct deposit information. Regarding Project Aurora, direct deposit info, and the upcoming Payroll go-live:

- Payroll payment direct deposits have been successfully tested in non-production system and banking environments

- Direct deposit info in the new system was taken directly from the old system
- If your personal direct deposit info needs to be changed for any reason, you can do so by sending a void cheque or direct deposit form from your bank to the Payroll office.

In the unlikely event of an error, a Payroll Officer will contact you asking that you fax or send a void cheque or direct deposit form from your bank to the Payroll Office to correct.

IT Services will be closed from December 23th at noon to January 2nd, 2020. Happy Holidays from all of us at IT Services!