

# ski resort risk management

# **Online Course and Textbook**

## **Course Objectives**

- To provide an accessible and practical training tool.
- To have participants understand the "big picture" of Risk Management to develop strategies and tactical plans for their area of responsibility.

#### For

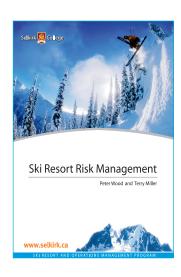
 Anyone with risk management responsibilities in Canadian ski resorts; risk managers, operations managers, ski patrollers, supervisors or managers in any department from Food & Beverage to Snow School.

## **Teaching Methodology**

- Focus is on the risk management process vs. detailed "how to" for specific risks.
- Assignments will lead students through the development of a risk management plan for their department.
- Evaluation is primarily assignment based vs. exam based.

#### **Course Content**

- Introduction to online learning
- · Risk Identification
- Risk Evaluation
- Risk Control
- Risk Financing and Insurance
- Legal Liability
- · Ski Area Case Law
- Risk Mgt. Administration and Documentation
- Occupational Health & Safety
- Current Issues



#### Dates/cost/time

- Next course begins February 5, 2010 running for 12 weeks. Space is limited, so register early.
- Estimated time commitment Average of 7-8 hours per week (assuming reasonable computer, keyboarding, reading and writing skills and a high speed connection).
  - PLEASE CONSIDER YOUR TIME AVAILABILITY BEFORE REGISTERING. WE CANNOT REFUND OR CREDIT TUITION FOR PARTICIPANTS WHO ARE UNABLE TO COMPLETE THE COURSE.
- Price (including text, all fees and taxes) \$570.59

#### Information

• Contact Bob Dodge bdodge@selkirk.ca or call 250.505.1353

#### To Register

 ContactSelkirk College Admissions Jocelyn Heighton jheighton@selkirk.ca or call 250.354.3220.

#### **Testimonials**

"Selkirk's Ski Resort Risk Management online course provides a comprehensive, thought provoking journey through the realities of resort Risk Management. With a mix of opinion, and hard fact, this course has given me a stronger understanding of the importance and effects of a quality Risk Management program at our resort."

Mark Rutherford, General Manager, Oshawa Ski Club

"As a ski resort risk manager, this course reinforced the things that I am already doing and enlightened me to the things I need to do better. This course is a must for any ski resort or adventure tourism risk manager and I highly recommend it to aspiring supervisors and managers in the industry."

Andrew Cradduck, Risk Manager, Panorama Mountain Village

#### **Textbook**

The Ski Resort Risk Management textbook outlines a wide range of sound risk management practices and strategies to keep resort guests and employees safe and to meet requirements and challenges posed by the legal system, the insurance industry, and government regulatory agencies. It is 267 pages. The price is \$95.00 + GST available from the Selkirk College Book Store, 250.365.1220.

